

# National Assessment and Accreditation Council (NAAC)

## **Student Satisfaction Survey**

Key Indicator - 2.7.1

## Under Criterion II of Teaching – Learning and Evaluation

(From Students)



# NAAC- AQAR (2017-18)

For the NAAC AQAR (2017-18), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The result of this survey is displayed on the college website.

Metric	Key Indicator - 2.7 Student Satisfaction Survey					
No.						
2.7.1	Student Satisfaction Survey (SSS) on overall institutional performance					
	(Institution may design its own questionnaire). Results and details need to be					
QnM	provided as a weblink:					
	Note: Data template is not applicable to this metric.					



#### **REPORT LINK :**

### Software Name

### NRIITAPP

### LINK MODES( DATA TAKEN FROM):

INTERNAL SERVER: NRI/ (With in NRI Premises)

EXTERNAL SERVER: 175.101.98.23 (Global)

<u>Users</u>

Students

**Student Parents** 

**Teaching Staff** 

HODS

DEANS

PRINCIPAL

### ADMINISTRTION

### CHAIRMAN

\* Each and Every Member will have user id and password

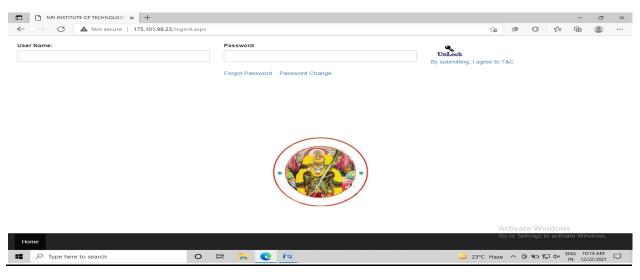


## Procedure for Survey taken

### <u>Step :1</u>



<u>Step 2:</u>





## **STEP 3**:

### **USER AND PARENTS VIEW**







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## STEP 5

National Assessment and Accreditation Council (NAAC)- Student Satisfaction Survey

#### Choose type of feedback

Select Type of Report

### <u>STEP 6</u>

v

National Assessment and Accreditation Council (NAAC)- Student Satisfaction Survey								
Choose type of feedback 1.Student Satisfaction Survey								
Student Satisfaction Survey								
1) HOW MUCH OF THE SYLLABUS WAS COVERED IN THE CLASS?	Select Range							
2) HOW WELL DID THE TEACHERS PREPARE FOR THE CLASSES ?	Select Range							
3) HOW WELL WERE THE TEACHERS ABLE TO COMMUNICATE	Select Range							
4) THE TEACHER'S APPROACH TO TEACHING CAN BEST BE DESCRIBED AS	Select Range							
5) FAIRNESS OF THE INTERNAL EVALUATION PROCESS BY THE TEACHERS	Select Range							
	,							



#### **STUDENT SATISFACTION SERVEY (SSS)**

#### **User Questioner**

#### **1.** How much of the syllabus was covered in the class?

- 4-85 to 100%
- 3 70 to 84%
- 2 55 to 69%
- 1-30 to 54%
- 0-Below 30%

#### 2. How well did the teachers prepare for the classes?

- 4 Thoroughly
- 3 Satisfactorily
- 2 Poorly
- 1 Indifferently
- 0 Won't teach at all

#### 3. How well were the teachers able to communicate?

- 4 Always effective
- 3 Sometimes effective
- 2 Just satisfactorily
- 1– Generally ineffective
- 0- Very poor communication

#### 4. The teacher's approach to teaching can best be described as

- 4– Excellent
- 3 Very good
- 2 Good
- 1 Fair
- 0– Poor



#### 5. Fairness of the internal evaluation process by the teachers.

- 4 Always fair
- 3 Usually fair
- 2 Sometimes unfair
- 1 Usually unfair
- 0– Unfair

#### 6. Was your performance in assignments discussed with you?

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 0– Never

## 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 Regularly
- 3 Often
- 2 Sometimes
- 1 Rarely
- 0– Never

## 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 Significantly
- 3 Very well
- 2 Moderately
- 1 Marginally
- 0– Not at all

#### 9. The institution provides multiple opportunities to learn and grow.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0– Strongly disagree



## <u>10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.</u>

- 4 Every time
- 3 Usually
- 2- Occasionally/Sometimes
- 1 Rarely
- 0– Never

#### 11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 0 I don't have a mentor

#### **<u>12. The teachers illustrate the concepts through examples and applications.</u>**

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1– Rarely
- 0 Never

## <u>13. The teachers identify your strengths and encourage you with providing right level</u> of challenges.

- 4 Fully
- 3 Reasonably
- 2 Partially
- 1 Slightly
- 0– Unable to

#### 14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 0 Never



## 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

# 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 To a great extent
- 3 Moderate
- 2 Some what
- 1 Very little
- 0 Not at all

#### 17. Teachers encourage you to participate in extracurricular activities.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

## 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 To a great extent
- 3 Moderate
- 2 Some what
- 1 Very little
- 0 Not at all

## <u>19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.</u> while teaching.

- 4 Above 90%
- 3 70 89%



- 2 50 69%
- 1-30-49%
- 0 Below 29%

#### 20. The overall quality of teaching-learning process in your institute is very good.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

## 21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)



#### **NRI INSTITUTE OF TECHNOLOGY - STUDENT SATISFACTION SERVEY**

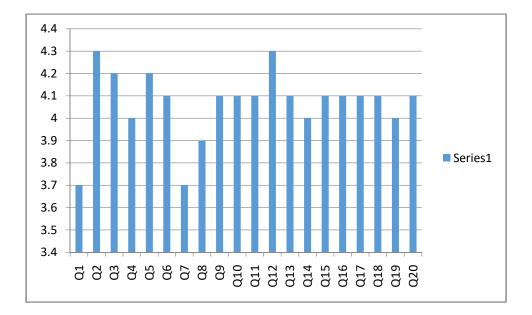
#### ACADEMIC YEAR 2017-18

#### **Consolidated Report for the Academic Year 2017-18**

#### **AVERAGE (TOTAL STUDENTS GIVEN : 798 : Total Weightage 5)**

Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10
3.7	4.3	4.2	4	4.2	4.1	3.7	3.9	4.1	4.1

Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
4.1	4.3	4.1	4	4.1	4.1	4.1	4.1	4	4.1





#### Student's Suggestions

Observation / suggestions to improve the overall teaching – learning experience in your institution (SAMPLE)

- NEED TO BE IMPROVISED IN OVERALL TEACHING
- intenship must be encouraged
- ALL THE FACULTY ARE WELL TEACHING
- OVERALL THE WAY OF TEACHING IS GOOD